

## **Policies**

- ***Cancellations***

We ask that you provide 24 hour notice for canceled or rescheduled services to avoid a 50% cancellation fee. Missed appointments (no call/no show) will be charged 100% service fee.

- Cool sculpting appointments require 48 hour notice for cancelled appointments.

- ***Arrival***

Please remember that each service is scheduled to start precisely on time. Arriving late may result in a shortened or rescheduled service.

- ***Waxing Services***

Must discontinue using Retinol products 72 hours prior to your service.

- ***Return Policies***

May return or exchange any unopened products within 30days.